CLEARING YOUR BROWSER’S CACHE (TEMPORARY FILES)

Follow the instructions appropriate for your browser:

**Internet Explorer 7.x and 8.x users:**
1. Select Tools, then Internet Options.
2. Select the General tab at the top.
3. Under Browsing History, select the Delete button.
4. Select the Delete Files button next to Temporary Internet Files.

**Mozilla Firefox 4.x or higher users:**
1. Select Tools.
2. Select Options.
3. Select the Advanced option.
4. Select the Network tab.
5. Select the Clear Now button.

**Safari 5 for Windows:**
1. Click the settings button, and then select Reset Safari.
2. Select all items to reset, click the Reset button.

**Safari 4.x users:**
1. Click on Tools (the gear icon), then Reset Safari.
2. Check Empty the cache and Remove all cookies, then click on Reset.

**Safari 5 for Mac:**
1. Select Safari from the menu bar, and then select Reset Safari.
   2. Select all items to reset, click the Reset button.

*If you are using any of the following browser versions, you MUST upgrade your browser prior to using Blackboard Learn:*  
Internet Explorer - Version 6 or lower.  
Firefox Version 3.5 or lower  
Safari Version 3 or lower